

License Tiers, Activation & Transfer

User Guide

This guide covers what every DjMirror Pulse user needs before or just after buying: which tier fits your work, how the 14-day trial behaves, how to activate with a key, and how to move a license to another machine. It answers the pre-sales questions that would otherwise land...

DjMirror Pulse User Manual Series

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For the technical details of key formats and license storage see [docs licenses/README LICENSES](#) and [docs license manager/README LICENSE MANAGER](#). At any time you can check your license in the app under **Settings** → **Help** → **Active License** (see §5).

Chapter 1: Which Tier Do You Need?

	Standard	Professional	Enterprise
Full visuals, styles, masks, playlists	Yes	Yes	Yes
DMX lighting + scenes + simulator	Yes	Yes	Yes
MIDI / HID / OSC controllers	Yes	Yes	Yes
HTTP / WebSocket control API	Yes	Yes	Yes
Ableton Link + Timecode	—	Yes	Yes
MCP server (AI/automation control)	—	Yes	Yes
Spout2 / NDI output	—	1 output each	Multi-output + layout editor
Phones that can be paired (mobile remote)	1	2	5
Support	Community	Standard	3 assistance sessions per year while the subscription is active, 1-day email

Rule of thumb: bedroom/small-bar DJ → Standard. Working DJ/VJ with Link, streaming or automation → Professional. AV company, multi-room installs, broadcast → Enterprise (multi-output NDI/Spout and the layout editor are the Enterprise-only features that matter on site).

Chapter 2: The Trial (First 14 Days)

- Starts automatically on first launch if no key is present. **14 days, unlimited launches.**
- Evaluates the **Standard** tier only: Professional and Enterprise features show as locked, and the trial allows one paired phone.
- One trial per machine — once trial data exists (even expired), a new period cannot start.
- When it expires, the app locks until a valid key is entered. Your content (`Visuals/` `config.json`, scenes, mappings) is kept — nothing is deleted.

Chapter 3: Activating With A Key

1. Open DjMirror Pulse. The startup **Activation dialog** offers  **Activate Product License**. (Later: **Settings** → **Help** → **Active License** shows status and details anytime.)
2. Copy the shown **machineId** (a hardware-derived ID, stable across app updates) and send it to your distributor.
3. You receive a signed key starting with **DJMP2-...** (~138 chars). Paste it into the dialog → activated. Pre-edition 16-char keys (**XXXX-XXXX-XXXX-XXXX**) still unlock **Professional**.

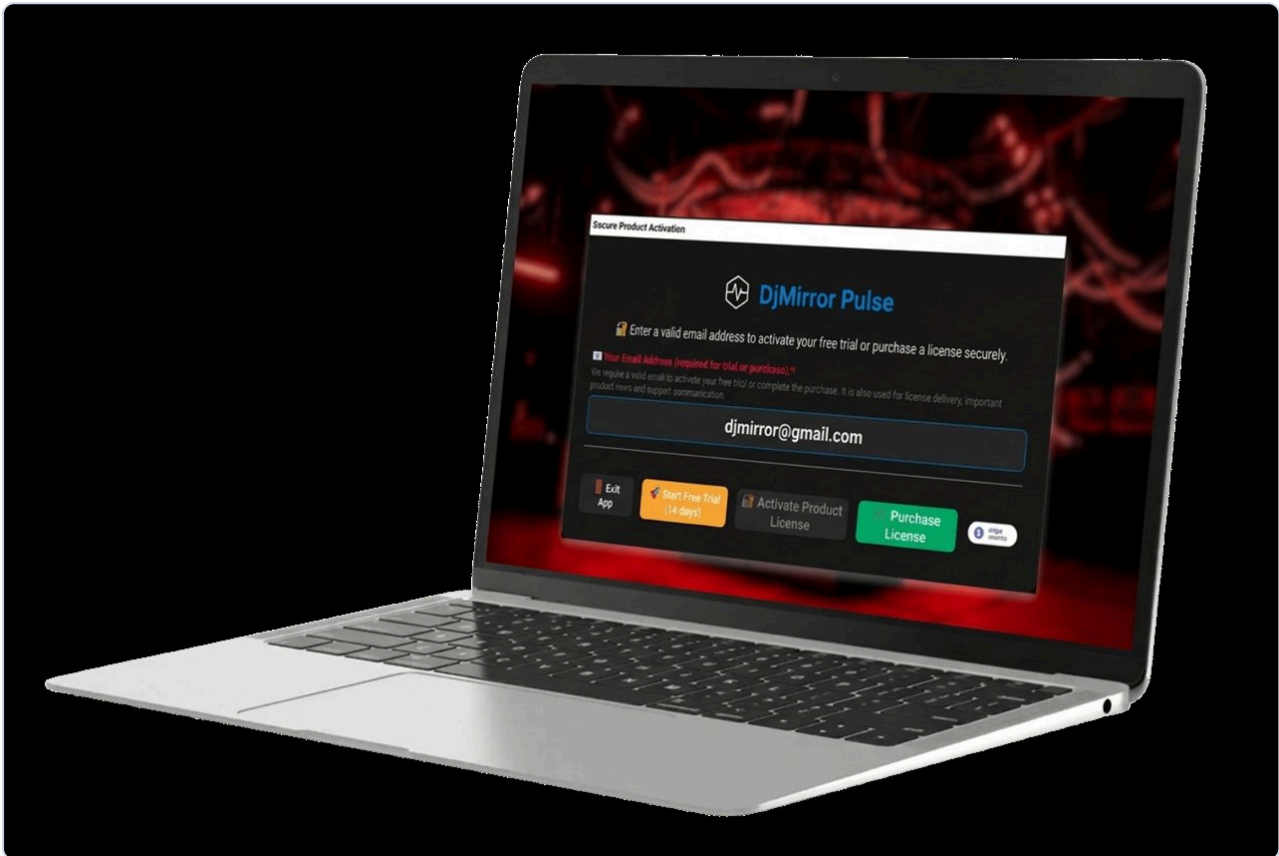


Figure 1: activation is a dialog, not a file. 4. Temporary/demo keys look like **TMP-XXXX-...-YYYYMMDD-XXXXXX** with an embedded UTC expiry (max 92 days) — same machine binding, they simply stop working after the date.

The key and distributor id are stored in the app settings (**License/ActivationKey**, **License/DistributorId**) plus the EULA acceptance flag — no license files to copy or lose.

Chapter 4: Moving To Another Machine (Transfer)

Keys are **bound to one** `machineId` — a key from machine A never works on machine B. Transfer procedure:

1. Install DjMirror Pulse on the new machine and copy its `machineId` from the Activation dialog.
2. Ask your distributor for a key for the new `machineId` (quote the old one so they can retire it).
3. Activate on the new machine (\$3). Copy your content over: `Documents/Visuals/` (media, playlists, styles), `dmx_fixtures/`, `dmx_scenes/`, `controllers/` mappings and `config.json`.
4. Uninstall or deactivate the old machine to stay within your seat count.

For a practical checklist of what to export and copy, see [Backup & Restore](#).

There is no self-service deactivation button in 6.9 — the distributor issues and retires keys. Keep your distributor's contact next to the key: you will need it for every hardware change (new laptop, new motherboard).

Chapter 5: Check What Your License Includes

In the app: open **Settings** → **Help** → **Active License**. The page lists:

Line	Meaning
Edition and Status	Your tier (for example <code>Enterprise</code>) and whether it is <code>activated</code>
Activation key	Only the start and end of your key — enough to recognize it, not to copy it
Key type and Issued	<code>permanent</code> or temporary, and the date it was issued
Machine ID	The <code>machineId</code> this key is bound to — send it to your distributor for a new key
Distributor ID and Registered email	Who issued the key and the address it is registered to
Features that depend on the edition	A tick for each feature your edition includes: Ableton Link, Timecode, MCP server, Spout and NDI single and multiple outputs

Warning

This page shows your Machine ID, distributor and e-mail. Do not post screenshots of it publicly.

From a script: `GET /api/v1/capabilities` returns a `license` block with the edition, whether it is active or a trial, the trial days remaining and a `true` / `false` for each feature (`abletonLink`, `timecode`, `mcpServer`, `ndiOutput`, `ndiLayout`, `spoutOutput`, `spoutLayout`). See the [HTTP & WebSocket API](#) guide.

Chapter 6: Troubleshooting

Symptom	Likely cause	Fix
"Trial expired" on a new install	Trial data from a previous install on this machine	One trial per machine — enter a key; content is preserved
Key rejected	Key belongs to a different <code>machineId</code> , or typo in 138 chars	Re-copy <code>machineId</code> ; paste (don't retype) the full key
Pro features still locked after activating	Standard-tier key, or app not restarted	Check the tier in Help → Active License ; restart the app; confirm with your distributor
Mobile remote refuses a new phone (<code>MOBILE_LIMIT_REACHED</code>)	You reached your tier's phone limit (1 / 1 / 2 / 5)	Unpair a phone you no longer use, or move to a higher tier
MCP, Link, Timecode, Spout or NDI is locked	The feature needs Professional or Enterprise	See the table in §1
Temp key stopped working	Embedded expiry date passed (max 92 days)	Request a permanent or renewed key
New laptop, old key fails	Machine binding	New key for the new <code>machineId</code> (\$4)
Where is my license file?	There is none	Keys live in app settings; back up <code>config.json</code> + content folders instead

Chapter 7: Quick Recipe Card

- **Try:** launch → 14-day Standard trial, no key. Content safe at expiry.
- **Buy:** pick tier by \$1 → send `machineId` → paste `DJMP2-...` (~138 chars).
- **Check:** Settings → Help → Active License, or `GET /api/v1/capabilities`.
- **Move:** new `machineId` → distributor issues new key → copy `Visuals/`, scenes, mappings, `config.json`.
- **Temp keys:** `TMP-...-YYYYMMDD-...`, expire automatically, max 92 days.